



Terms & Conditions

AGREEMENT: Farol Da Barra Ida, and (Guest) agree as follows:

- 1 **4X4 Vehicle** is required access the Lodge
- 2 Guest is an adult and will be an occupant of the unit during the entire reserved period. Other occupants will be family members, friends, responsible adults or children under direct adult supervision.
- 3 **Payment & security deposit** and is due as follows:
 - 50% deposit on confirmation of booking
 - Balance 30 days prior to your arrival date.
 - Your security deposit also secures your reservation.
 - Please read the cancellation policy below.
 - Reservations made less than 60 days prior to check-in are not exempt from the cancellation policy.
- 4 **Breakage deposit:**

R1000 Guest is liable for all replacements and repairs that are outside what is considered normal wear and tear and if cost of replacement and repairs exceeds the breakage deposit the guest would be liable for the cost.
- 5 **Cancellation:**
 - Reservations are considered booked when the proof of payment of deposit is received.
 - To cancel this reservation, notice of cancellation must be in writing and received more than 4 months prior to arrival.
 - The sum paid will be refunded less a cancellation fee of 25% of the total rent amount.
 - If guest's notice of cancellations is received less than 2 months prior to arrival, the guest will forfeit all sums paid, except for the breakage deposit, unless we are able to re-rent the property to someone else, at the same rate for the same period.
 - Modification will only be allowed one time and a 100% cancellation fee will be charged should the modified reservation be cancelled.
 - If the unit is re-booked, part of the deposit may be refunded at our discretion.
 - Cancellation due to flight delays or other travel problems are non-refundable.
 - Please take this up with your Travel Insurer.
 - No refunds will be considered for late arrivals, no shows or early departures.

Forced Cancellation due to pandemic or national emergency:

Should the President place the country under lock down and you are prohibited to travel the following policy will apply:

- 0-30 days prior to arrival: 50% of the full amount will be forfeited, alternatively the reservation dates may be rescheduled to a date with in a 12-month period of original travel.

- 30-60 Days prior to arrival, 25% of the full amount will be forfeited, alternatively the reservation dates may be rescheduled to a date within a 12-month period.
- Note: Rescheduled reservations are subject to the "season rate".
- Rescheduling will only be allowed one time and a 100% cancellation fee will be charged should the modified reservation be cancelled.

6 **Pets:** Pets are not allowed in, at, or around the rental property.

7 **Smoking:** Smoking is not allowed in rental property.

8 **Check-In:** Check in time is between 10:00 and 16:00 on day of arrival.

- Please call if you are going to be arriving late.
- Keys will be available from guards after hours.

9 **Check out:** Check out time is 10:00 a.m. on the day of departure.

10 **Cleaning:** Each unit will be inspected, sanitized and cleaned after your departure.

You are required to leave the property in the same general condition that you received it.

11 **What we supply:** The property is, equipped and set up as a fully furnished property that will include bedspreads, linens, blankets, pillows, a fully equipped kitchen, furnishings. You should bring personal items such as towels, bath soap, shampoo and toiletries. Extra towels are always recommended. *No portable aircons allowed*

12 **Number of guests:** Occupancy is based on sleeping capacity.

13 **Weather/Temporary Defects:** The lodge does not accept liability for any inconveniences arising from any temporary defects or stoppage in supply of water, gas, electricity or plumbing. Nor will the lodge accept liability for any loss or damage caused by weather/road conditions, natural disasters, acts of God or other reasons beyond its control.

14 **Loss/Damage/Injury :** The lodge does not assume any liability for loss, damage or injury to persons or their personal property.

15 **Swimming pool:** Tenant hereby acknowledges that if the lodge includes a swimming pool and the undersigned is fully aware that the pool and surrounding patio/deck can be dangerous. Guests should observe and adhere to all rules and policies as posted at the property. With full knowledge of the above facts and warnings, the undersigned accepts and assumes all risks involved in or related to the use of the swimming pool and deck/patio areas

16 **Maintenance:** The lodge management will diligently attempt to address maintenance issues as they occur.

17 **Express Indemnity:** The undersigned, for himself/herself, his/her friends and/or family, fully releases and discharges Farol da Barra and the Owner of the property from any and all claims, demands and causes of action by reason of any injury or whatever nature which has or have occurred, or may occur to the undersigned, or any of his/her guests as a result of, or in connection with the occupancy of the premises and agrees to hold Farol da Barra and Owner free and harmless of any claim or suit arising there from.

18 **Entire contract:** All prior agreements between owner and tenant are incorporated in this Agreement, which constitutes the entire contract.

- It is intended as a final expression of the party's agreement and may not be contradicted by evidence of any prior agreement or contemporaneous oral agreement.
- The parties further intend that this Agreement constitutes the complete and exclusive statement of its terms, and that no extrinsic evidence whatsoever may be introduced in any judicial or other proceeding, if any, involving this Agreement.
- Any provision of this Agreement that is held to be invalid shall not affect the validity or enforceability of any other provision in this Agreement.
- The waiver of any breach shall not be construed as a continuing waiver of the same or any subsequent breach.

- This Agreement shall be governed and construed in accordance with the laws of Mozambique.

Payment of deposit is confirmation that guest has read and understands the terms and conditions of this agreement.